# 2025-26 Hockey Renewals FAQs

### SEASON TICKET RENEWALS

### When will renewals be available?

Sun Devil Hockey Season Ticket Holders are able to renew their seats now by paying in full or signing up for a 6-month payment plan. The deadline to renew your seats and receive your lowest price is **June 5th**<sup>th</sup>, **2025**. Unpaid seats will be released on June 9<sup>th</sup>.

### What is the Ice Breakers Tournament on my invoice?

Sun Devil Hockey will be the host institution for the National Ice Breakers Tournament. Alaska, Notre Dame, and Quinnipiac will also compete in the event, scheduled for Oct. 10-11, 2025, at Mullett Arena in Tempe.

The tournament is in addition to your season ticket renewal but is provided to season ticket holders at a discounted rate for tickets and parking to the games ASU will be playing in.

During the renewal process online and with a representative, you will have the option to state your interest in purchasing the Non-ASU tournament games at a discounted rate later this summer.

If you do not wish to purchase the Ice Breakers Tournament games, Season Ticket Holders may opt out of the package by calling our VIP service line at 480-965-5333 and it will be removed from your renewal invoice.

# What games in The Desert Hockey Classic are included in my season ticket package?

Both games ASU will be playing in are included in your season ticket package. Season Ticket Holders will have the opportunity to purchase the non-ASU games at a discounted rate during the single game pre-sale a month prior to the season.

### What is the Auto-Renewal option?

Auto-Renewals allow you to save time and effort to our most valued fans. It secures your season tickets automatically each year. Authorization is provided to Sun Devil Athletics to run a payment in future seasons typically on February 15<sup>th</sup> each year. Season ticket holders have the option to select a 6-month or one-time payment to fulfill their season ticket cost for future seasons. You are also eligible for season ticket renewal drawings.

### What if I need to cancel my Auto-Renewal later?

Enrolling in Auto-Renewal commits you to purchase your season tickets for the upcoming season. You must opt-out for the following season prior to your first installment due date annually by contacting your account representative. You will receive communication about any changes or new pricing for your seats. Ensure your

email or other method of communication is kept up to date and valid. If you fail to cancel prior to January 31<sup>st</sup> 2026, no refunds will be accommodated after the initial charge. The initial due date for the first installment typically occurs on February 15<sup>th</sup> of each year.

### What if I prefer not to use the Auto-Renewal option?

Season-ticket holders can choose to pay their seats in full or use one of our payment plan options.

### What are the benefits to the Auto-Renewal option?

- Longest payment plan options including 6-month at renewal launch
- Opportunity to win renewal prizes

## How much do 2025 season tickets cost if I renew by the June 5<sup>th</sup> deadline? <u>VIEW</u> a pricing map.

### Can I add seats or relocate seats?

Yes, all season ticket holders who renew by June 5th will have the option to relocate and add seats in July/August during our relocation & upgrade event (based on availability). You only need to participate if you would like to change your seat location. During the renewal process online and with a representative, you will have the option to state your interest in being a part of the relocation and upgrade process in July/August.

### How can I upgrade to Coors Light Club Chill?

To upgrade into the all-inclusive Coors Light Club Chill today call our VIP service line, (480) 965-5333, for available seating options. The Coors Light Club Chill includes all-inclusive food, soda, Coors Light and select wine.

### What payment plan options are available?

To provide Sun Devil Season ticket holders with flexibility we offer multiple payment plans options, below are the deadlines. Payments will be processed the day you enroll for the first month, and on the 15th of each subsequent month until your balance is paid in full.

Saturday, March 15th – Deadline for 6-month Payment Plan Tuesday, April 15th – Deadline for 5-month Payment Plan Thursday, May 15th – Deadline for 4-month Payment Plan

### When will I be able to select parking?

Parking will be available when you renew your season tickets.

### What are the benefits to the Sun Devils going mobile as a fan?

- Additional security measures including:
  - Reduces lost or stolen tickets
  - Minimizes counterfeiting
- Makes forwarding your tickets much easier
- Cuts down on waste
- Expedites entry through the gates

### Are their additional benefits to renewing early and online?

Yes, here is a list of all the incentives including drawing dates that are available to fans renewing online in advance of the June 5th renewal deadline:

**February 22<sup>nd</sup> Drawing- (1)** Winner will receive for (1) suite for a selected ASU hockey game (non-premier game)

March 7<sup>th</sup> Drawing- (2) Winners will receive a signed ASU hockey jersey

**April 4<sup>th</sup> Drawing-** (1) Winner will be invited for a closed practice with ASU hockey team

May 5<sup>th</sup> Drawing- (4) Winners will receive a signed hockey stick

### Will I receive a physical invoice in the mail?

Your invoice, which is printable, is currently loaded onto your account manager. To find your invoice please follow the steps below:

- Head to <u>www.sundeviltickets.com</u>
- Sign in by selecting the icon in the top right-hand corner of the screen
- Navigate to the "Invoices" tab on the menu