# 2025-26 Men's Basketball Renewals FAQs

## SEASON TICKET RENEWALS

## When will renewals be available?

Sun Devil Basketball Season Ticket Holders are able to renew their seats now by paying in full or signing up for a payment plan. The deadline to renew, by paying in full, or signing up for a payment plan, and receive Loyalty Pricing is **June 26, 2025**.

## What is the Auto-Renewal option?

Auto-Renewals allow you to save time and effort to our most valued fans. It secures your season tickets automatically each year. Authorization is provided to Sun Devil Athletics to run a payment in future seasons typically on March 15<sup>th</sup> each year. Season ticket holders have the option to select a 6-month or one-time payment to fulfill their season ticket cost for future seasons. You are also eligible for season ticket renewal drawings.

## What if I need to cancel my Auto-Renewal later?

Enrolling in Auto-Renewal commits you to purchase your season tickets for the upcoming season. You must opt-out for the following season prior to your first installment due date annually using our cancellation form or by contacting your Account Representative. You will receive communication about any changes or new pricing for your seats. Ensure your email or other method of communication is kept up to date and valid. If you fail to cancel prior to March 15<sup>th</sup> 2026, no refunds will be accommodated after the initial charge. The initial due date for the first installment typically occurs on March 15<sup>th</sup> of each year.

## Can I add seats or relocate seats?

Yes, all season ticket holders who renew by June 26th will have the option to relocate and add seats in July during our relocation & upgrade event. You only need to participate if you would like to change your seat location. During the renewal process online and with a representative, you will have the option to state your interest in being a part of the relocation and upgrade process in July.

## How much do 2025-26 season tickets cost?

**<u>VIEW</u>** a pricing map.

## What payment plan options are available?

To provide Sun Devil Season ticket holders with flexibility we offer multiple payment plans options, below are the deadlines. Payments will be processed the day you enroll for the first month, and on the 1<sup>st</sup> of each subsequent month until your balance is paid in full.

Friday, March 14th – Deadline for 6-month Payment Plan Monday, April 14th– Deadline for 5-month Payment Plan

#### When will I be able to select parking?

Parking will be available when you renew your season tickets.

#### Can I add or relocate parking?

Yes, all season ticket holders who renew can relocate their parking. Additional parking passes can be purchased, it is (1) parking pass per every (2) season tickets.

#### Why is there no service ticketing fee?

The Sun Devils have gone digital and are encouraging our fans to be mobile friendly. We've eliminated the service fee associated with printing tickets and you now have access to your tickets using your smartphone via our mobile app.

#### What are the benefits to the Sun Devils going mobile as a fan?

- Additional security measures including:
  - Reduces lost or stolen tickets
  - Minimizes counterfeiting
- Makes forwarding your tickets much easier
- Cuts down on waste
- Expedites entry through the gates

#### Are their additional benefits to renewing early and online?

Yes, here is a list of all the incentives including drawing dates that are available to fans renewing online in advance of the June 26th renewal deadline:

**March 8<sup>th</sup> Drawing-** (1) Winner will receive courtside seats for the 2025-26 home opener.

March 15<sup>th</sup> Drawing- (3) Winners will receive autographed basketballs.

**April 15<sup>th</sup> Drawing-** (4) Winners will receive lower level tickets to the 2025 men's home game versus Gonzaga

**May 15<sup>th</sup> Drawing-** (1) Winner will receive a trip to the 25-26 Men's BIG12 Tournament including airfare, two tickets and hotel accommodations.

#### Will I receive a physical invoice in the mail?

Your invoice, which is printable, is currently loaded onto your account manager.